

Thematic Household Survey Report - Report No. 86

- Internet and Personal Computer Penetration

(Survey period: July - October 2025)

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Note(s)

1. This report presents the key findings of the Thematic Household Survey on Internet and personal computer penetration in respect of Hong Kong population.
2. The reference period for information technology activities generally refers to the time of enumeration, whereas that for the usage of Internet, personal computers and mobile payments refers to the 12 months before enumeration.
3. For the survey period of each survey year, please refer to the [Explanatory Notes](#) (Section 6).

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1. Key Figures

Internet and personal computer (PC) penetration in households

		2023		2024		2025	
		No. ('000)	Rate (%) (1)	No. ('000)	Rate (%) (1)	No. ('000)	Rate (%) (1)
Households	With Internet access at home (2)	2 631.6	96.6	2 691.4	96.7	2 710.9	96.9
	With PC at home (3)	2 025.9	74.4	2 002.4	72.0	2 023.9	72.3
	With PC at home connected to the Internet (3)	2 025.4	74.4	2 001.8	71.9	2 023.9	72.3

Usage of information technology and smartphone penetration in individuals

		2023		2024		2025	
		No. ('000)	Rate (%) (4)	No. ('000)	Rate (%) (4)	No. ('000)	Rate (%) (4)
Persons aged 10 and over	Had used the Internet	6 352.1	96.0	6 366.2	95.8	6 416.4	96.4
	Had used PC (3)	5 219.5	78.9	5 091.3	76.6	5 353.0	80.4
	Had a smartphone	6 377.8	96.4	6 399.8	96.3	6 439.3	96.8

Security measures for PC

		2023		2024		2025	
		No. ('000)	Percentage share (%) (5)	No. ('000)	Percentage share (%) (5)	No. ('000)	Percentage share (%) (5)
Persons aged 10 and over who had a PC (3)	Had carried out security measures for PCs	3 071.5	91.0	3 146.4	88.9	3 154.0	90.2

Usage of online purchases and mobile payments

		2023		2024		2025	
		No. ('000)	Rate (%) (4)	No. ('000)	Rate (%) (4)	No. ('000)	Rate (%) (4)
Persons aged 15 and over	Had made online purchases for personal matters	N.A.	N.A.	3 143.8	49.6	N.A.	N.A.
	Had used mobile payments (6)	4 100.9	64.9	4 158.7	65.6	4 625.6	72.8

Notes:

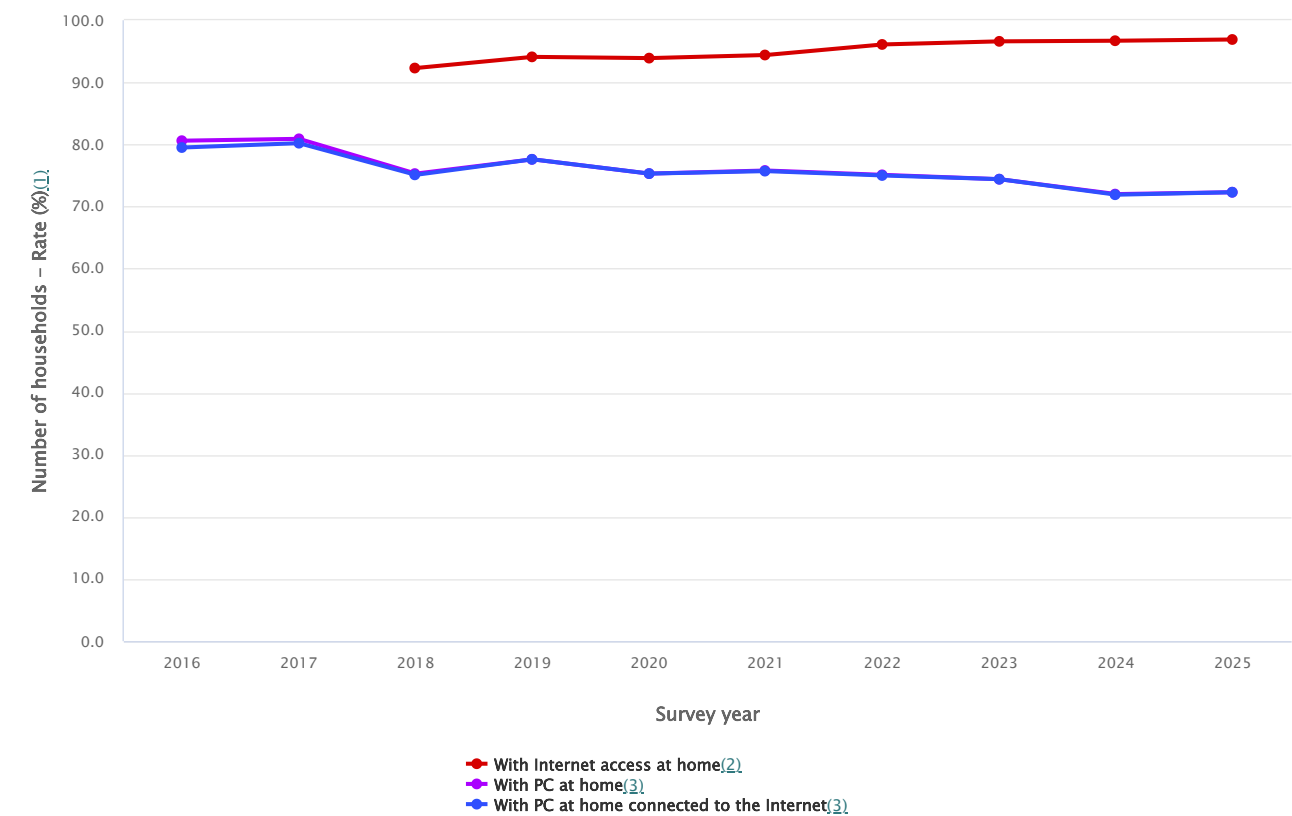
- 1. As a percentage of all households.
- 2. Referring to Internet access, by any devices, at home.
- 3. Including desktop computer, laptop and tablet.
- 4. As a percentage of all persons in the respective age groups.
- 5. As a percentage of all persons aged 10 and over who had a PC.
- 6. Referring to payments settled by official currencies using mobile devices such as smartphones or tablets.

N.A. Not available

2. Internet and Personal Computer Penetration in Households

- The proportion of households with Internet access at home remained at a high level. In 2025, some 2 710 900 households, constituting 96.9% of all households in Hong Kong, had Internet access at home, by any devices, including smartphones, PCs and other devices (e.g. Smart TVs and TV set-top boxes). The corresponding figures in 2024 were 2 691 400 households and 96.7%.
- Smartphone was the most popular type of device used for Internet connection at home, with almost all (99.9%) of the above-mentioned households did so. It was followed by PC (74.7%) and other devices (57.5%), such as Smart TVs, TV set-top boxes, smart wearable devices, printers, game consoles and digital cameras. The corresponding percentages in 2024 were 99.9%, 74.4% and 58.1%.
- The percentage of households with PC at home connected to the Internet generally showed a declining trend in the past several years, dropping from 77.6% in 2019 to 72.3% in 2025.

Chart 2.1 : Rate of households with Internet access at home, personal computer (PC) at home and PC at home connected to the Internet



1 As a percentage of all households in the respective survey years.
2 Referring to Internet access, by any devices, at home. Figures are available from 2018 onwards.
3 Including desktop computer, laptop and tablet.

Table 2.2 : Households with Internet access at home by device connected to the Internet

Survey year		2023			2024			2025		
		Number of households			Number of households			Number of households		
		No. ('000)	Percentage share (%) (1)	Rate (%) (2)	No. ('000)	Percentage share (%) (1)	Rate (%) (2)	No. ('000)	Percentage share (%) (1)	Rate (%) (2)
Type of information technology usage / activity	Device connected to the Internet (3)									
With Internet access at home	Smartphone	2 629.9	99.9	-	2 689.9	99.9	-	2 708.8	99.9	-
	Personal computer (4)	2 025.4	77.0	-	2 001.8	74.4	-	2 023.9	74.7	-
	Others (5)	1 387.6	52.7	-	1 564.3	58.1	-	1 558.6	57.5	-
	Overall	2 631.6	100.0	96.6	2 691.4	100.0	96.7	2 710.9	100.0	96.9

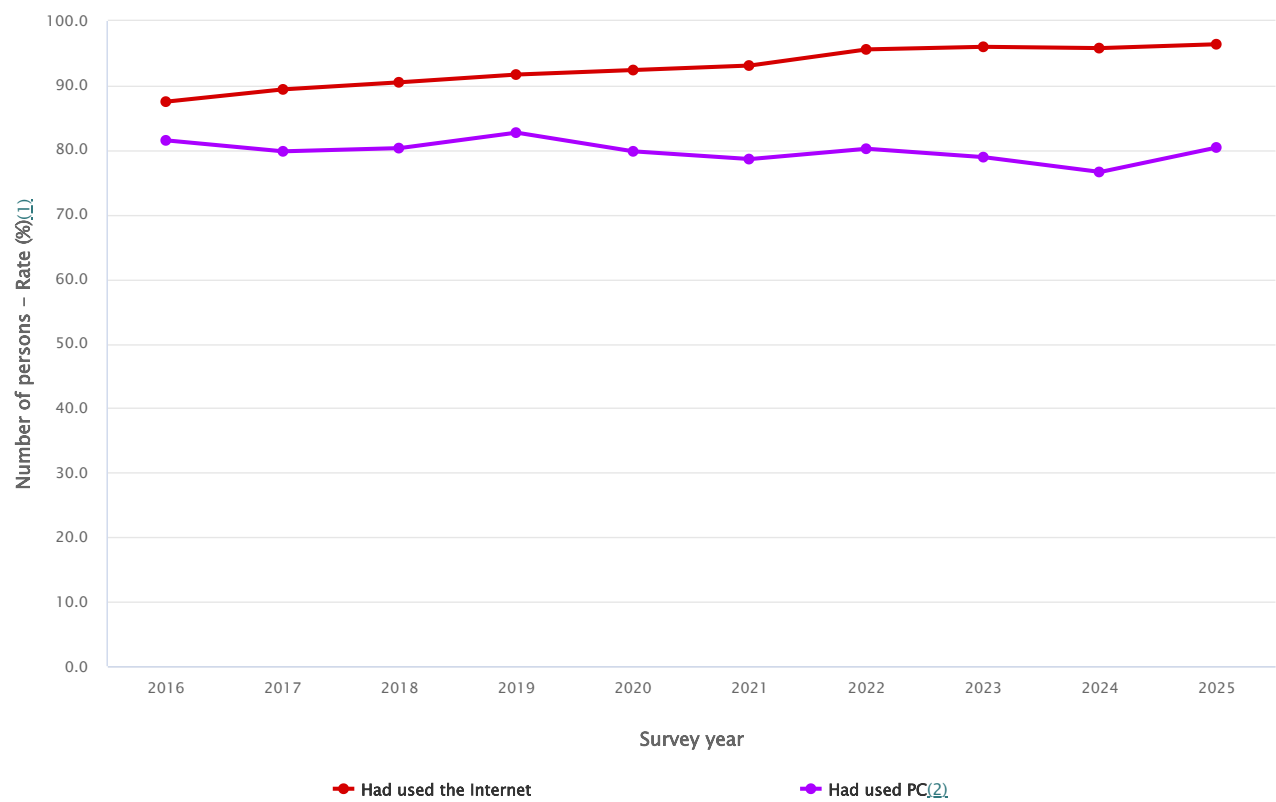
1 As a percentage of all households with Internet access, by any devices, at home.
2 As a percentage of all households.
3 Multiple answers were allowed.
4 Including desktop computer, laptop and tablet.
5 Including Smart TVs, TV set-top boxes, smart wearable devices, printers, game consoles and digital cameras, etc.
- Not applicable

3. Usage of Information Technology by Individuals

Usage of the Internet and PC

- Usage of the Internet remained popular among Hong Kong population. The rate of persons aged 10 and over having used the Internet showed an upward trend in the past decade, climbing gradually from 87.5% in 2016 to 96.4% in 2025.
- More elderly persons had used the Internet in 2025. The rate of persons aged 65 and over having used the Internet increased noticeably from 84.0% in 2024 to 87.1% in 2025.
- The proportion of persons aged 10 and over having used PC had hovered at 80% since 2016.
- Analysed by age group, the incidence of having used PC was comparatively more popular in the younger age groups in 2025. Specifically, the percentage of persons aged 10-54 who had used PC exceeded 90%, while the corresponding percentage dropped considerably from 78.9% for persons aged 55-64 to 49.0% for persons aged 65 and over. A similar pattern was observed for 2024.
- It was marginally more common among males than females in having used the Internet and having used PC in 2024 and 2025.
- Smartphone was a dominant type of web device for individuals to access to the Internet, with 99.8% of persons aged 10 and over having used the Internet did so in 2025. This was followed by tablet (69.2%), desktop computer (63.5%) and laptop (48.1%).

Chart 3.1 : Rate of persons aged 10 and over who had used the Internet and used personal computer (PC)



1 As a percentage of all persons aged 10 and over in the respective survey years.
2 Including desktop computer, laptop and tablet.

Table 3.2 : Persons aged 10 and over who had used the Internet and used personal computer (PC) by sex and age group

Survey year			2023				2024			2025		
			Number of persons			Number of persons			Number of persons			
			No. ('000)	Percentage share in respective sex (%)	Rate (%) (1)	No. ('000)	Percentage share in respective sex (%)	Rate (%) (1)	No. ('000)	Percentage share in respective sex (%)	Rate (%) (1)	
Type of information technology usage / activity	Sex	Age group										
Had used the Internet	Male	≥10	10-14	156.7	5.2	100.0	163.7	5.4	100.0	157.4	5.1	100.0
			15-24	294.8	9.7	99.9	295.1	9.7	100.0	291.1	9.5	99.9
			25-34	428.4	14.1	99.9	418.9	13.8	99.7	409.3	13.3	99.9
			35-44	466.6	15.4	99.9	470.1	15.4	99.8	476.0	15.5	99.8
			45-54	474.8	15.6	99.7	472.4	15.5	99.7	472.2	15.4	99.8
			55-64	558.4	18.4	99.0	543.2	17.8	99.1	519.5	16.9	99.2
			≥65	656.7	21.6	88.2	681.2	22.4	87.6	745.6	24.3	91.1
			≥10	3 036.4	100.0	96.9	3 044.6	100.0	96.7	3 071.1	100.0	97.5
	Female	≥10	10-14	144.8	4.4	100.0	145.8	4.4	99.5	143.1	4.3	99.8
			15-24	284.1	8.6	99.9	282.0	8.5	100.0	276.8	8.3	100.0
			25-34	435.8	13.1	99.9	430.7	13.0	100.0	402.0	12.0	100.0
			35-44	537.2	16.2	99.9	529.2	15.9	99.7	532.3	15.9	99.7
			45-54	603.7	18.2	99.9	587.4	17.7	99.8	587.6	17.6	99.9
			55-64	641.5	19.3	98.8	642.9	19.4	99.1	635.8	19.0	99.4
			≥65	668.5	20.2	80.5	703.6	21.2	80.8	767.7	22.9	83.5
			≥10	3 315.7	100.0	95.1	3 321.6	100.0	94.9	3 345.3	100.0	95.5
	Both sexes	≥10	10-14	301.5	4.7	100.0	309.5	4.9	99.7	300.5	4.7	99.9
			15-24	578.9	9.1	99.9	577.1	9.1	100.0	567.9	8.9	100.0
			25-34	864.1	13.6	99.9	849.6	13.3	99.8	811.3	12.6	99.9
			35-44	1 003.9	15.8	99.9	999.3	15.7	99.8	1 008.3	15.7	99.8
			45-54	1 078.6	17.0	99.8	1 059.8	16.6	99.7	1 059.8	16.5	99.9
			55-64	1 199.9	18.9	98.9	1 186.1	18.6	99.1	1 155.2	18.0	99.3
			≥65	1 325.3	20.9	84.2	1 384.8	21.8	84.0	1 513.3	23.6	87.1
			≥10	6 352.1	100.0	96.0	6 366.2	100.0	95.8	6 416.4	100.0	96.4
Had used PC (2)	Male	≥10	10-14	156.7	6.2	100.0	163.7	6.7	100.0	157.4	6.1	100.0
			15-24	290.9	11.5	98.6	288.1	11.7	97.6	289.5	11.2	99.4
			25-34	415.0	16.5	96.8	398.1	16.2	94.8	401.6	15.5	98.0
			35-44	436.3	17.3	93.4	427.5	17.4	90.8	454.6	17.6	95.3
			45-54	412.2	16.4	86.5	410.9	16.7	86.7	425.2	16.4	89.9
			55-64	433.7	17.2	76.9	405.5	16.5	74.0	420.4	16.3	80.3
			≥65	374.4	14.9	50.3	367.1	14.9	47.2	436.2	16.9	53.3
			≥10	2 519.2	100.0	80.4	2 461.0	100.0	78.1	2 585.0	100.0	82.0
	Female	≥10	10-14	144.8	5.4	100.0	145.8	5.5	99.5	143.1	5.2	99.8
			15-24	283.0	10.5	99.5	279.9	10.6	99.3	275.8	10.0	99.6
			25-34	424.1	15.7	97.3	416.5	15.8	96.7	395.4	14.3	98.4
			35-44	505.7	18.7	94.0	482.0	18.3	90.9	506.6	18.3	94.9
			45-54	511.7	19.0	84.7	493.1	18.7	83.7	533.2	19.3	90.7
			55-64	482.8	17.9	74.4	465.3	17.7	71.7	497.5	18.0	77.8
			≥65	348.2	12.9	41.9	347.7	13.2	39.9	416.4	15.0	45.3
			≥10	2 700.2	100.0	77.5	2 630.3	100.0	75.2	2 768.0	100.0	79.0

Survey year			2023			2024			2025			
			Number of persons			Number of persons			Number of persons			
			No. ('000)	Percentage share in respective sex (%)	Rate (%) (1)	No. ('000)	Percentage share in respective sex (%)	Rate (%) (1)	No. ('000)	Percentage share in respective sex (%)	Rate (%) (1)	
Type of information technology usage / activity	Sex	Age group										
	Both sexes	≥10	10-14	301.5	5.8	100.0	309.5	6.1	99.7	300.5	5.6	99.9
			15-24	573.9	11.0	99.1	568.0	11.2	98.4	565.2	10.6	99.5
			25-34	839.1	16.1	97.0	814.6	16.0	95.7	797.0	14.9	98.2
			35-44	942.0	18.0	93.7	909.5	17.9	90.8	961.2	18.0	95.1
			45-54	923.9	17.7	85.5	903.9	17.8	85.1	958.4	17.9	90.3
			55-64	916.5	17.6	75.6	870.9	17.1	72.8	917.9	17.1	78.9
			≥65	722.5	13.8	45.9	714.7	14.0	43.3	852.6	15.9	49.0
			≥10	5 219.5	100.0	78.9	5 091.3	100.0	76.6	5 353.0	100.0	80.4

1 As a percentage of all persons in the respective sex and age sub-groups.

2 Including desktop computer, laptop and tablet.

Table 3.3 : Persons aged 10 and over who had used the Internet by type of web devices used for Internet access

Survey year			2023		2024		2025	
Age group			≥10		≥10		≥10	
			Number of persons		Number of persons		Number of persons	
			No. ('000)	Percentage share (%)	No. ('000)	Percentage share (%)	No. ('000)	Percentage share (%)
Type of information technology usage / activity	Type of web devices (1)							
Had used the Internet	Smartphone		6 331.1	99.7	6 337.2	99.5	6 405.8	99.8
	Personal computer	Tablet	3 521.2	55.4	3 384.1	53.2	4 438.4	69.2
		Desktop computer	3 269.6	51.5	3 514.3	55.2	4 072.8	63.5
		Laptop	2 901.1	45.7	2 979.3	46.8	3 085.3	48.1
		Overall	5 217.3	82.1	5 091.3	80.0	5 353.0	83.4
	Others (2)		3 384.1	53.3	3 869.5	60.8	3 934.5	61.3

1 Multiple answers were allowed.

2 Including Smart TVs, TV set-top boxes, smart wearable devices, printers, game consoles and digital cameras, etc.

Security measures for PC

- In 2025, some 3 154 000 persons aged 10 and over had carried out security measures for their PCs, constituting 90.2% of all persons aged 10 and over who had a PC.
- The most popular security measure for their PCs in 2025 was “regularly backed up files” (91.0%). This was closely followed by “installed/pre-installed security software and updated the software regularly” (90.5%) and “installed/pre-installed personal firewall” (88.6%).

Table 3.4 : Persons aged 10 and over who had a personal computer (PC) by whether had carried out security measures for their PCs and type of security measures

Survey year			2023			2024			2025		
Age group			≥10			≥10			≥10		
			Number of persons			Number of persons			Number of persons		
			No. (‘000)	Percentage share (%)	Rate (%) (1)	No. (‘000)	Percentage share (%)	Rate (%) (1)	No. (‘000)	Percentage share (%)	Rate (%) (1)
Type of information technology usage / activity	Whether had carried out security measures	Type of security measures (2)									
Had a PC (3)	Yes	Regularly backed up files	2 740.5	-	89.2	2 776.0	-	88.2	2 871.7	-	91.0
		Installed/pre-installed security software and updated the software regularly	2 888.6	-	94.0	2 879.2	-	91.5	2 853.8	-	90.5
		Installed/pre-installed personal firewall	2 811.0	-	91.5	2 789.6	-	88.7	2 796.0	-	88.6
		Regularly installed security patch	2 749.5	-	89.5	2 614.5	-	83.1	2 722.5	-	86.3
		Regularly scanned PCs with security software	2 660.3	-	86.6	2 580.1	-	82.0	2 675.9	-	84.8
		Overall	3 071.5	91.0	-	3 146.4	88.9	-	3 154.0	90.2	-
	No / Did not know		303.0	9.0	-	391.6	11.1	-	341.1	9.8	-
	Total		3 374.5	100.0	-	3 538.0	100.0	-	3 495.1	100.0	-

1 As a percentage of all persons aged 10 and over who had carried out security measures for their PCs.

2 Multiple answers were allowed.

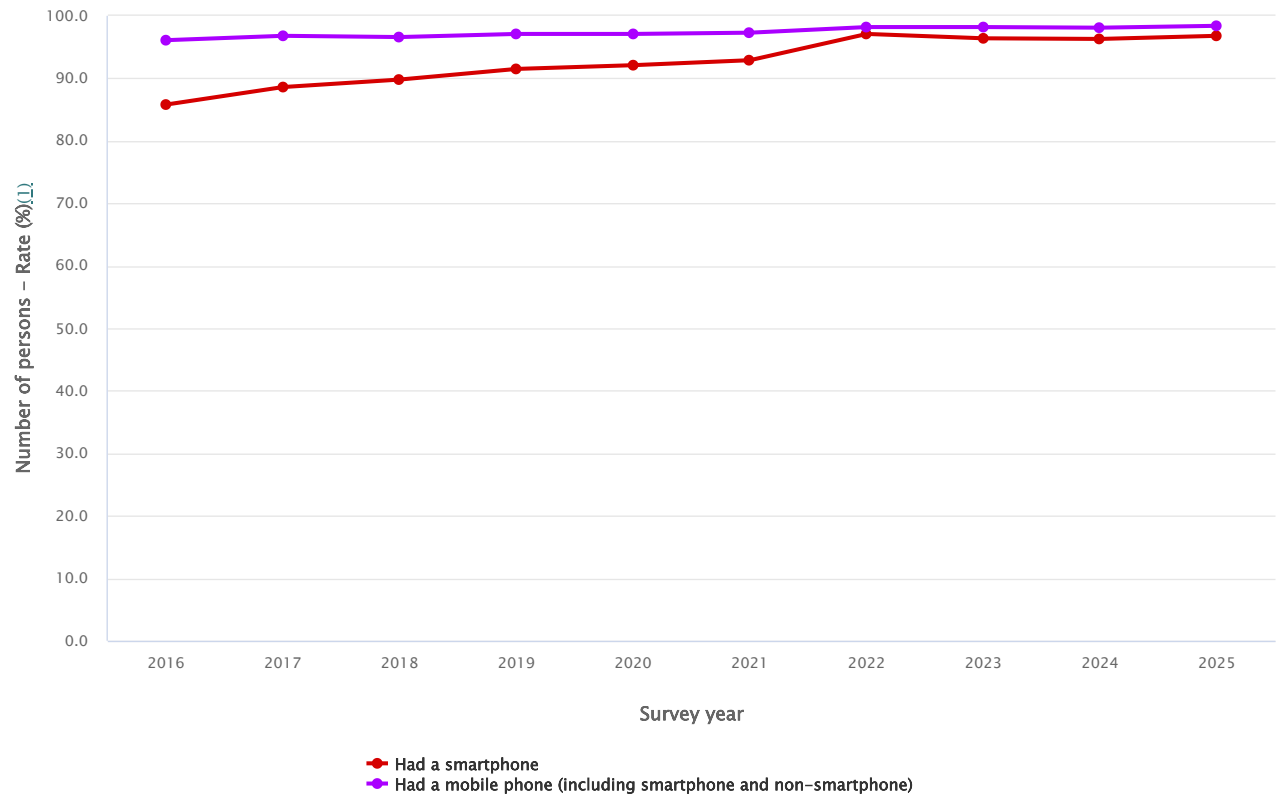
3 Including desktop computer, laptop and tablet.

- Not applicable

Smartphone penetration

- Smartphone penetration among persons aged 10 and over showed an upward trend over the past decade, increasing progressively from 85.8% in 2016 to 96.8% in 2025.
- In 2025, almost all persons aged 15-64 had a smartphone, constituting over 99% of population in the respective age groups. On the other hand, a relatively smaller proportion of persons aged 10-14 (91.3%) and persons aged 65 and over (89.7%) had a smartphone. Similar phenomenon was observed in 2024.

Chart 3.5 : Rate of persons aged 10 and over who had a smartphone and a mobile phone (including smartphone and non-smartphone)



1 As a percentage of all persons aged 10 and over in the respective survey years.

Table 3.6 : Persons aged 10 and over who had a smartphone by sex and age group

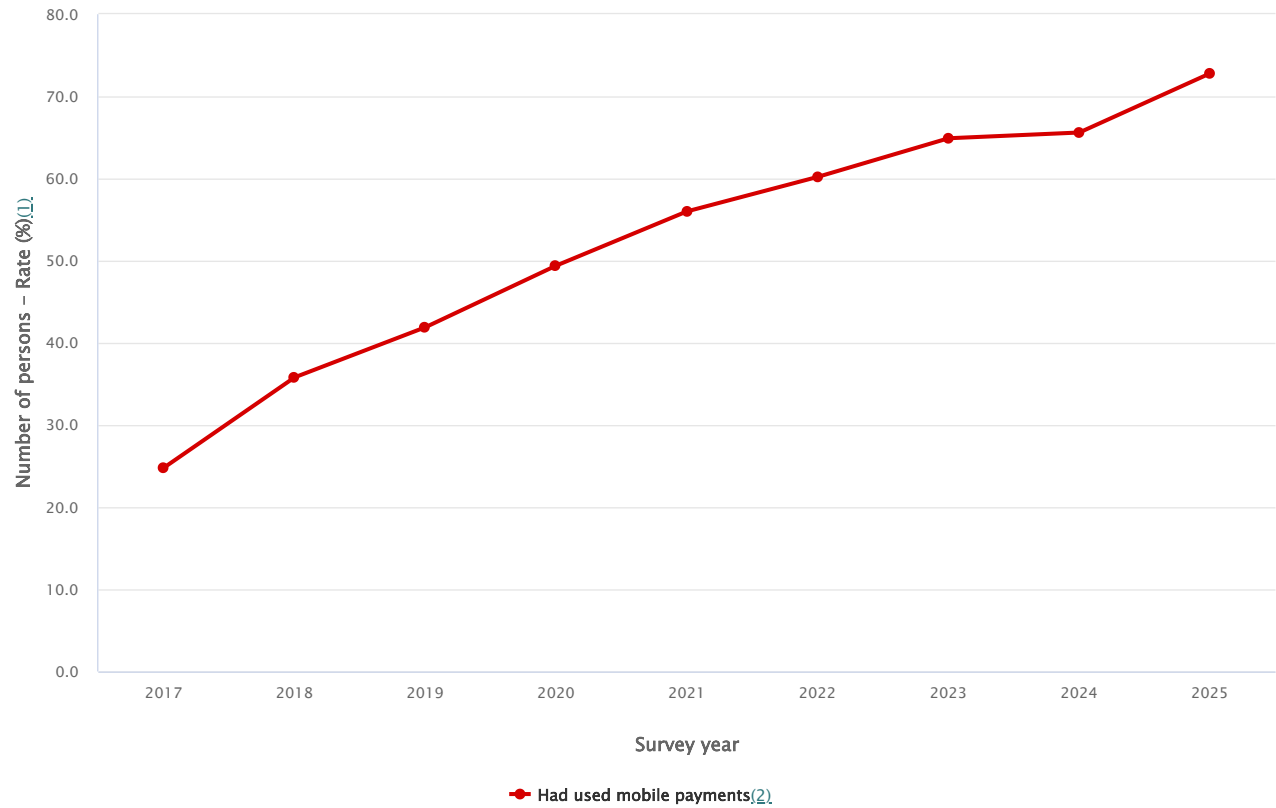
Survey year			2023				2024			2025		
			Number of persons			Number of persons			Number of persons			
			No. ('000)	Percentage share in respective sex (%)	Rate (%) ⁽¹⁾	No. ('000)	Percentage share in respective sex (%)	Rate (%) ⁽¹⁾	No. ('000)	Percentage share in respective sex (%)	Rate (%) ⁽¹⁾	
Type of information technology usage / activity	Sex	Age group										
Had a smartphone	Male	≥10	10-14	133.4	4.4	85.1	140.9	4.6	86.0	142.7	4.6	90.7
			15-24	294.6	9.7	99.8	294.9	9.7	99.9	291.1	9.5	99.9
			25-34	428.1	14.1	99.8	418.9	13.7	99.7	409.5	13.3	99.9
			35-44	466.6	15.4	99.9	470.1	15.4	99.8	476.0	15.5	99.8
			45-54	475.1	15.6	99.7	472.1	15.5	99.6	472.5	15.4	99.8
			55-64	559.6	18.4	99.2	544.7	17.9	99.3	520.1	16.9	99.4
			≥65	680.3	22.4	91.4	705.8	23.2	90.8	761.4	24.8	93.0
			≥10	3 037.6	100.0	97.0	3 047.4	100.0	96.8	3 073.4	100.0	97.5
	Female	≥10	10-14	130.8	3.9	90.3	132.4	3.9	90.3	131.9	3.9	92.1
			15-24	283.8	8.5	99.8	281.3	8.4	99.8	276.8	8.2	100.0
			25-34	435.5	13.0	99.9	430.7	12.8	100.0	402.0	11.9	100.0
			35-44	537.2	16.1	99.9	529.7	15.8	99.8	532.3	15.8	99.7
			45-54	603.5	18.1	99.9	588.1	17.5	99.9	587.6	17.5	99.9
			55-64	643.6	19.3	99.1	644.4	19.2	99.3	637.5	18.9	99.7
			≥65	705.7	21.1	85.0	745.7	22.2	85.6	797.8	23.7	86.7
			≥10	3 340.2	100.0	95.8	3 352.4	100.0	95.8	3 366.0	100.0	96.1
	Both sexes	≥10	10-14	264.2	4.1	87.6	273.3	4.3	88.1	274.7	4.3	91.3
			15-24	578.4	9.1	99.8	576.2	9.0	99.9	567.9	8.8	100.0
			25-34	863.5	13.5	99.9	849.6	13.3	99.8	811.5	12.6	100.0
			35-44	1 003.9	15.7	99.9	999.8	15.6	99.8	1 008.3	15.7	99.8
			45-54	1 078.5	16.9	99.8	1 060.2	16.6	99.8	1 060.0	16.5	99.9
			55-64	1 203.3	18.9	99.2	1 189.1	18.6	99.3	1 157.7	18.0	99.5
			≥65	1 386.0	21.7	88.0	1 451.5	22.7	88.0	1 559.2	24.2	89.7
			≥10	6 377.8	100.0	96.4	6 399.8	100.0	96.3	6 439.3	100.0	96.8

1 As a percentage of all persons in the respective sex and age sub-groups.

Usage of mobile payments

- Popularity of mobile payments increased significantly over the past few years. In 2025, 72.8% of persons aged 15 and over had used mobile payments, nearly tripled that in 2017 (24.8%).
- Analysed by age group, persons aged 65 and over recorded the highest increase in using mobile payments between 2024 and 2025, surging from 388 700 persons in 2024 to 554 700 persons in 2025 (or grew by 42.7% over the period).

Chart 3.7 : Rate of persons aged 15 and over who had used mobile payments



1 As a percentage of all persons aged 15 and over in the respective survey years.

2 Referring to payments settled by official currencies using mobile devices such as smartphones or tablets.

Table 3.8 : Persons aged 15 and over who had used mobile payments by sex and age group

Survey year			2023				2024			2025		
			Number of persons			Number of persons			Number of persons			
			No. ('000)	Percentage share in respective sex (%)	Rate (%) (1)	No. ('000)	Percentage share in respective sex (%)	Rate (%) (1)	No. ('000)	Percentage share in respective sex (%)	Rate (%) (1)	
Type of information technology usage / activity	Sex	Age group										
Had used mobile payments (2)	Male	≥15	15-24	228.1	11.5	77.3	217.4	10.9	73.7	253.2	11.3	86.9
			25-34	393.4	19.8	91.7	391.8	19.6	93.3	395.7	17.6	96.5
			35-44	417.4	21.0	89.3	420.5	21.1	89.3	457.1	20.4	95.9
			45-54	388.6	19.6	81.6	393.0	19.7	82.9	426.1	19.0	90.0
			55-64	360.8	18.2	64.0	351.1	17.6	64.0	403.9	18.0	77.2
			≥65	195.8	9.9	26.3	223.5	11.2	28.7	307.4	13.7	37.6
			≥15	1 984.0	100.0	66.7	1 997.3	100.0	66.9	2 243.5	100.0	75.0
	Female	≥15	15-24	230.2	10.9	81.0	222.6	10.3	78.9	242.9	10.2	87.8
			25-34	411.6	19.4	94.4	409.0	18.9	94.9	394.7	16.6	98.2
			35-44	484.0	22.9	90.0	492.1	22.8	92.8	513.8	21.6	96.3
			45-54	477.0	22.5	79.0	488.6	22.6	83.0	531.2	22.3	90.3
			55-64	370.4	17.5	57.0	383.8	17.8	59.2	452.1	19.0	70.7
			≥65	143.7	6.8	17.3	165.2	7.6	19.0	247.3	10.4	26.9
			≥15	2 116.9	100.0	63.4	2 161.4	100.0	64.5	2 382.0	100.0	70.9
	Both sexes	≥15	15-24	458.3	11.2	79.1	440.0	10.6	76.2	496.2	10.7	87.3
			25-34	805.0	19.6	93.1	800.9	19.3	94.1	790.4	17.1	97.4
			35-44	901.3	22.0	89.7	912.6	21.9	91.1	970.9	21.0	96.1
			45-54	865.6	21.1	80.1	881.6	21.2	83.0	957.3	20.7	90.2
			55-64	731.2	17.8	60.3	734.9	17.7	61.4	856.1	18.5	73.6
			≥65	339.5	8.3	21.6	388.7	9.3	23.6	554.7	12.0	31.9
			≥15	4 100.9	100.0	64.9	4 158.7	100.0	65.6	4 625.6	100.0	72.8

1 As a percentage of all persons in the respective sex and age sub-groups.

2 Referring to payments settled by official currencies using mobile devices such as smartphones or tablets.

4. Detailed Statistics

Internet and personal computer penetration in households

Table 4.1 : Households with Internet access at home, personal computer (PC) at home and PC at home connected to the Internet by type of housing

Survey year		2023			2024			2025		
		Number of households			Number of households			Number of households		
		No. (‘000)	Percentage share (%)	Rate (%) (1)	No. (‘000)	Percentage share (%)	Rate (%) (1)	No. (‘000)	Percentage share (%)	Rate (%) (1)
Type of information technology usage / activity	Type of housing									
With Internet access at home (2)	Public rental housing (3)	792.0	30.1	94.7	791.2	29.4	95.0	789.6	29.1	95.2
	Subsidised home ownership housing (4)	416.0	15.8	96.9	411.8	15.3	97.1	417.9	15.4	96.1
	Private housing (5)	1 423.5	54.1	97.6	1 488.4	55.3	97.6	1 503.5	55.5	98.0
	Overall	2 631.6	100.0	96.6	2 691.4	100.0	96.7	2 710.9	100.0	96.9
With PC at home (6)	Public rental housing (3)	539.6	26.6	64.5	516.4	25.8	62.0	505.4	25.0	60.9
	Subsidised home ownership housing (4)	319.3	15.8	74.4	309.3	15.4	72.9	310.9	15.4	71.5
	Private housing (5)	1 166.9	57.6	80.0	1 176.7	58.8	77.2	1 207.6	59.7	78.7
	Overall	2 025.9	100.0	74.4	2 002.4	100.0	72.0	2 023.9	100.0	72.3
With PC at home connected to the Internet (6)	Public rental housing (3)	539.4	26.6	64.5	516.4	25.8	62.0	505.4	25.0	60.9
	Subsidised home ownership housing (4)	319.1	15.8	74.3	309.3	15.5	72.9	310.9	15.4	71.5
	Private housing (5)	1 166.9	57.6	80.0	1 176.1	58.8	77.1	1 207.6	59.7	78.7
	Overall	2 025.4	100.0	74.4	2 001.8	100.0	71.9	2 023.9	100.0	72.3

1 As a percentage of all households in the respective types of housing.

2 Referring to Internet access, by any devices, at home.

3 Including public rental housing flats and interim housing flats of the Hong Kong Housing Authority; rental flats and flats under the Senior Citizen Residences Scheme of the Hong Kong Housing Society; and Light Public Housing units of the Housing Bureau.

4 Including flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Green Form Subsidised Home Ownership Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Flats built under the Flat-for-Sale Scheme, Sandwich Class Housing Scheme and Subsidised Sale Flats Projects of the Hong Kong Housing Society; and flats in Urban Renewal Authority Subsidised Sale Flats Scheme are also included. Subsidised sale flats that can be traded in the open market are excluded.

5 Including private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas / bungalows / modern village houses, simple stone structures / traditional village houses, quarters in non-residential buildings, temporary housing and staff quarters. Subsidised sale flats that can be traded in the open market are also included.

6 Including desktop computer, laptop and tablet.

Table 4.2 : Households with Internet access at home, personal computer (PC) at home and PC at home connected to the Internet by monthly household income

Survey year		2023			2024			2025		
		Number of households			Number of households			Number of households		
		No. ('000)	Percentage share (%)	Rate (%) (1)	No. ('000)	Percentage share (%)	Rate (%) (1)	No. ('000)	Percentage share (%)	Rate (%) (1)
Type of information technology usage / activity	Monthly household income (HK\$)									
With Internet access at home (2)	<10,000	437.9	16.6	84.6	454.3	16.9	86.2	430.7	15.9	85.5
	10,000–19,999	384.3	14.6	97.6	383.5	14.2	96.0	398.8	14.7	96.9
	20,000–29,999	467.0	17.7	99.5	451.3	16.8	99.7	455.0	16.8	99.7
	30,000–39,999	358.8	13.6	100.0	364.7	13.5	99.9	330.8	12.2	99.8
	40,000–49,999	294.4	11.2	100.0	303.3	11.3	100.0	289.4	10.7	100.0
	≥50,000	689.2	26.2	100.0	734.4	27.3	100.0	806.2	29.7	100.0
	Overall	2 631.6	100.0	96.6	2 691.4	100.0	96.7	2 710.9	100.0	96.9
With PC at home (3)	<10,000	196.1	9.7	37.9	200.5	10.0	38.0	176.3	8.7	35.0
	10,000–19,999	230.9	11.4	58.6	210.9	10.5	52.8	224.1	11.1	54.5
	20,000–29,999	364.7	18.0	77.7	323.6	16.2	71.5	331.5	16.4	72.7
	30,000–39,999	312.3	15.4	87.0	297.9	14.9	81.6	270.5	13.4	81.6
	40,000–49,999	262.7	13.0	89.2	269.8	13.5	89.0	251.6	12.4	86.9
	≥50,000	659.3	32.5	95.7	699.7	34.9	95.2	769.9	38.0	95.5
	Overall	2 025.9	100.0	74.4	2 002.4	100.0	72.0	2 023.9	100.0	72.3
With PC at home connected to the Internet (3)	<10,000	195.6	9.7	37.8	200.2	10.0	38.0	176.3	8.7	35.0
	10,000–19,999	230.9	11.4	58.6	210.9	10.5	52.8	224.1	11.1	54.5
	20,000–29,999	364.7	18.0	77.7	323.3	16.2	71.4	331.5	16.4	72.7
	30,000–39,999	312.3	15.4	87.0	297.9	14.9	81.6	270.5	13.4	81.6
	40,000–49,999	262.7	13.0	89.2	269.8	13.5	89.0	251.6	12.4	86.9
	≥50,000	659.3	32.5	95.7	699.7	35.0	95.2	769.9	38.0	95.5
	Overall	2 025.4	100.0	74.4	2 001.8	100.0	71.9	2 023.9	100.0	72.3

1 As a percentage of all households in the respective monthly household income groups.

2 Referring to Internet access, by any devices, at home.

3 Including desktop computer, laptop and tablet.

Table 4.3 : Median monthly household income of households with Internet access at home, personal computer (PC) at home and PC at home connected to the Internet

Survey year		2023	2024	2025
		Median monthly household income	Median monthly household income	Median monthly household income
		HK\$	HK\$	HK\$
Type of information technology usage / activity				
With Internet access at home (1)				
		30,700	31,600	32,100
With PC at home (2)				
		37,100	38,900	40,400
With PC at home connected to the Internet (2)				
		37,100	38,900	40,400

1 Referring to Internet access, by any devices, at home.

2 Including desktop computer, laptop and tablet.

Table 4.4 : Households with personal computer (PC) at home by number of PCs at home

Survey year		2023		2024		2025	
		Number of households		Number of households		Number of households	
		No. ('000)	Percentage share (%)	No. ('000)	Percentage share (%)	No. ('000)	Percentage share (%)
Type of information technology usage / activity	Number of PCs at home						
With PC at home ⁽¹⁾	1	627.1	31.0	615.3	30.7	597.8	29.5
	2	558.7	27.6	563.1	28.1	560.4	27.7
	3	412.5	20.4	386.3	19.3	391.1	19.3
	4	191.9	9.5	224.9	11.2	232.9	11.5
	≥5	235.7	11.6	212.8	10.6	241.7	11.9
	Total	2 025.9	100.0	2 002.4	100.0	2 023.9	100.0

1 Including desktop computer, laptop and tablet.

Table 4.5 : Households with personal computer (PC) at home by type of PC at home

Survey year			2023		2024		2025	
			Number of households		Number of households		Number of households	
			No. (‘000)	Percentage share (%)	No. (‘000)	Percentage share (%)	No. (‘000)	Percentage share (%)
Type of information technology usage / activity	Type of device at home (1)							
With PC at home (2)	PC	Tablet	1 460.4	72.1	1 463.3	73.1	1 558.2	77.0
		Laptop	1 332.9	65.8	1 301.9	65.0	1 297.4	64.1
		Desktop computer	960.9	47.4	911.7	45.5	914.0	45.2

1 Multiple answers were allowed.

2 Including desktop computer, laptop and tablet.

Table 4.6 : Households with device at home connected to the Internet by whether had device at home connected to the Internet via fixed broadband and reason for not doing so

Survey year			2023			2024			2025		
			Number of households			Number of households			Number of households		
			No. ('000)	Percentage share (%)	Rate (%) ⁽¹⁾	No. ('000)	Percentage share (%)	Rate (%) ⁽¹⁾	No. ('000)	Percentage share (%)	Rate (%) ⁽¹⁾
Type of information technology usage / activity	Whether connected to the Internet via fixed broadband	Reason for not connecting to the Internet via fixed broadband ⁽²⁾									
With device at home connected to the Internet ⁽³⁾	Yes		N.A.	N.A.	-	N.A.	N.A.	-	2 103.2	77.6	-
	No	3G/4G/5G mobile broadband was used for Internet access	N.A.	-	N.A.	N.A.	-	N.A.	548.6	-	90.3
		High Internet access charges	N.A.	-	N.A.	N.A.	-	N.A.	52.0	-	8.6
		Troublesome to run cables for fixed broadband at home	N.A.	-	N.A.	N.A.	-	N.A.	13.1	-	2.2
		Location issues ⁽⁴⁾	N.A.	-	N.A.	N.A.	-	N.A.	7.6	-	1.2
		Overall	N.A.	N.A.	-	N.A.	N.A.	-	607.7	22.4	-
	Total		N.A.	N.A.	-	N.A.	N.A.	-	2 710.9	100.0	-

1 As a percentage of all households with device at home connected to the Internet but not via fixed broadband.

2 Multiple answers were allowed.

3 Including smartphone, desktop computer, laptop and tablet, etc.

4 Including no coverage of fixed broadband, difficulties in installing fixed broadband in village houses, etc.

N.A. Not available

- Not applicable

Usage of information technology by individuals

Table 4.7 : Persons aged 10 and over who had used the Internet, used personal computer (PC) and had a smartphone by educational attainment

Survey year		2023			2024			2025		
Age group		≥10			≥10			≥10		
		Number of persons			Number of persons			Number of persons		
		No. (‘000)	Percentage share (%)	Rate (%) (1)	No. (‘000)	Percentage share (%)	Rate (%) (1)	No. (‘000)	Percentage share (%)	Rate (%) (1)
Type of information technology usage / activity	Educational attainment									
Had used the Internet	Primary and below	1 077.0	17.0	83.2	1 042.3	16.4	81.6	984.8	15.3	82.9
	Secondary	3 345.5	52.7	98.7	3 208.9	50.4	98.6	3 274.6	51.0	99.0
	Post-secondary	1 929.7	30.4	99.7	2 115.0	33.2	99.9	2 157.0	33.6	99.9
	Overall	6 352.1	100.0	96.0	6 366.2	100.0	95.8	6 416.4	100.0	96.4
Had used PC (2)	Primary and below	567.7	10.9	43.9	501.0	9.8	39.2	501.3	9.4	42.2
	Secondary	2 753.0	52.7	81.2	2 511.1	49.3	77.2	2 705.6	50.5	81.8
	Post-secondary	1 898.7	36.4	98.1	2 079.1	40.8	98.2	2 146.0	40.1	99.4
	Overall	5 219.5	100.0	78.9	5 091.3	100.0	76.6	5 353.0	100.0	80.4
Had a smartphone	Primary and below	1 096.6	17.2	84.7	1 069.2	16.7	83.7	1 002.9	15.6	84.4
	Secondary	3 351.0	52.5	98.9	3 215.6	50.2	98.8	3 278.8	50.9	99.2
	Post-secondary	1 930.2	30.3	99.8	2 115.0	33.0	99.9	2 157.6	33.5	99.9
	Overall	6 377.8	100.0	96.4	6 399.8	100.0	96.3	6 439.3	100.0	96.8

1 As a percentage of all persons aged 10 and over in the respective educational attainment groups.

2 Including desktop computer, laptop and tablet.

Table 4.8 : Persons aged 10 and over who had used the Internet, used personal computer (PC) and had a smartphone by economic activity status

Survey year			2023			2024			2025		
Age group			≥10			≥10			≥10		
			Number of persons			Number of persons			Number of persons		
			No. ('000)	Percentage share (%)	Rate (%) (1)	No. ('000)	Percentage share (%)	Rate (%) (1)	No. ('000)	Percentage share (%)	Rate (%) (1)
Type of information technology usage / activity	Economic activity status										
Had used the Internet	Economically active		3 601.5	56.7	99.7	3 590.7	56.4	99.8	3 569.2	55.6	99.8
	Economically inactive	Students	731.9	11.5	100.0	749.9	11.8	99.9	729.3	11.4	99.9
		Home- makers	708.6	11.2	97.5	661.5	10.4	98.0	696.2	10.8	96.8
		Retired persons	1 273.3	20.0	84.7	1 307.5	20.5	84.1	1 370.2	21.4	87.4
		Others	36.9	0.6	80.5	56.5	0.9	81.5	51.5	0.8	83.9
		Sub-total	2 750.7	43.3	91.5	2 775.5	43.6	91.0	2 847.2	44.4	92.5
	Overall		6 352.1	100.0	96.0	6 366.2	100.0	95.8	6 416.4	100.0	96.4
	Had used PC (2)	Economically active		3 205.6	61.4	88.8	3 130.8	61.5	87.0	3 272.0	61.1
Economically inactive		Students	731.9	14.0	100.0	749.9	14.7	99.9	729.0	13.6	99.9
		Home- makers	521.7	10.0	71.8	482.5	9.5	71.5	524.6	9.8	73.0
		Retired persons	736.4	14.1	49.0	699.0	13.7	45.0	797.7	14.9	50.9
		Others	23.9	0.5	52.2	29.1	0.6	41.9	29.6	0.6	48.2
		Sub-total	2 013.9	38.6	67.0	1 960.5	38.5	64.3	2 081.0	38.9	67.6
Overall		5 219.5	100.0	78.9	5 091.3	100.0	76.6	5 353.0	100.0	80.4	
Had a smartphone		Economically active		3 605.8	56.5	99.9	3 594.4	56.2	99.9	3 571.4	55.5
	Economically inactive	Students	694.1	10.9	94.8	713.4	11.1	95.0	703.4	10.9	96.4
		Home- makers	710.5	11.1	97.8	664.0	10.4	98.4	699.7	10.9	97.3
		Retired persons	1 329.1	20.8	88.4	1 370.7	21.4	88.2	1 411.6	21.9	90.1
		Others	38.3	0.6	83.6	57.4	0.9	82.8	53.1	0.8	86.6
		Sub-total	2 771.9	43.5	92.2	2 805.4	43.8	92.0	2 867.9	44.5	93.2
	Overall		6 377.8	100.0	96.4	6 399.8	100.0	96.3	6 439.3	100.0	96.8

1 As a percentage of all persons aged 10 and over in the respective economic activity status groups.

2 Including desktop computer, laptop and tablet.

Table 4.9 : Persons aged 10 and over who had a smartphone by number of smartphones they owned

Survey year		2023		2024		2025	
Age group		≥10		≥10		≥10	
		Number of persons		Number of persons		Number of persons	
		No. ('000)	Percentage share (%)	No. ('000)	Percentage share (%)	No. ('000)	Percentage share (%)
Type of information technology usage / activity	Number of smartphones owned						
Had a smartphone	1	6 010.6	94.2	6 115.7	95.6	6 150.0	95.5
	2	334.9	5.3	276.1	4.3	282.0	4.4
	≥3	32.3	0.5	8.0	0.1	7.3	0.1
	Total	6 377.8	100.0	6 399.8	100.0	6 439.3	100.0

Usage of mobile payments

Table 4.10 : Persons aged 15 and over who had used mobile payments by educational attainment

Survey year		2023			2024			2025		
Age group		≥15			≥15			≥15		
		Number of persons			Number of persons			Number of persons		
		No. ('000)	Percentage share (%)	Rate (%) (1)	No. ('000)	Percentage share (%)	Rate (%) (1)	No. ('000)	Percentage share (%)	Rate (%) (1)
Type of information technology usage / activity	Educational attainment									
Had used mobile payments (2)	Primary and below	171.8	4.2	15.0	169.1	4.1	15.1	218.7	4.7	20.6
	Secondary	2 144.1	52.3	66.2	2 027.6	48.8	65.3	2 311.9	50.0	73.8
	Post-secondary	1 785.0	43.5	92.3	1 962.0	47.2	92.7	2 094.9	45.3	97.0
	Overall	4 100.9	100.0	64.9	4 158.7	100.0	65.6	4 625.6	100.0	72.8

1 As a percentage of all persons aged 15 and over in the respective educational attainment groups.

2 Referring to payments settled by official currencies using mobile devices such as smartphones or tablets.

Table 4.11 : Persons aged 15 and over who had used mobile payments by economic activity status

Survey year		2023			2024			2025		
Age group		≥15			≥15			≥15		
		Number of persons			Number of persons			Number of persons		
		No. ('000)	Percentage share (%)	Rate (%) (1)	No. ('000)	Percentage share (%)	Rate (%) (1)	No. ('000)	Percentage share (%)	Rate (%) (1)
Type of information technology usage / activity	Economic activity status									
Had used mobile payments (2)	Economically active	2 959.2	72.2	82.0	2 973.6	71.5	82.6	3 219.8	69.6	90.0
	Economically inactive	Students	326.5	8.0	75.8	317.5	7.6	72.1	364.0	7.9
		Home-makers	415.7	10.1	57.2	425.6	10.2	63.1	466.4	10.1
		Retired persons	385.5	9.4	25.6	424.1	10.2	27.3	549.9	11.9
		Others	14.0	0.3	30.5	18.0	0.4	26.0	25.5	0.6
		Sub-total	1 141.7	27.8	42.2	1 185.1	28.5	43.3	1 405.7	30.4
	Overall	4 100.9	100.0	64.9	4 158.7	100.0	65.6	4 625.6	100.0	72.8

1 As a percentage of all persons aged 15 and over in the respective economic activity status groups.

2 Referring to payments settled by official currencies using mobile devices such as smartphones or tablets.

5. Further Information

For more statistics on the topic, please refer to the following Web Tables:

Table 720-90001 : Households with Internet access at home

Table 720-90002 : Households with personal computer (PC) at home

Table 720-90003 : Persons aged 10 and over who had used the Internet by sex and age group

Table 720-90004 : Persons aged 10 and over who had knowledge of using personal computer (PC) by sex and age group

Table 720-90005 : Persons aged 10 and over who had used personal computer (PC) by sex and age group

Table 720-90006 : Persons aged 10 and over who had a mobile phone (including smartphone and non-smartphone) by sex and age group

Table 720-90007 : Persons aged 10 and over who had a smartphone by sex and age group

Table 720-90008 : Persons aged 15 and over who had made online purchases for personal matters by sex and age group

6. Explanatory Notes

Survey coverage and methodology

This round of the Thematic Household Survey (THS) was conducted from July to October 2025 which covered the land-based non-institutional population of Hong Kong Resident Population (i.e. comprising Usual Residents and Mobile Residents), but did not include foreign domestic helpers.

Some 10 100 households within a scientifically selected sample of quarters were successfully enumerated in this survey, constituting a response rate of 75%. Within each enumerated household, all persons aged 10 and over (excluding foreign domestic helpers) were selected for interview. For details of survey methodology, information collected and reliability of the estimates for this round of THS, please refer to Part 1 of the **Explanatory Notes (Complete Version)**.

Survey period

Survey periods covered in the report:

Survey Year	Survey Period	Results Released in THS Report No.
2000	January - March 2000	2
2001	April - June 2001	6
2002	May - July 2002	10
2003	May - August 2003	15
2004	June - August 2004	20
2005	May - August 2005	23
2006	June - August 2006	27
2007	July - September 2007	32
2008	July - September 2008	37
2009	June - August 2009	43
2010	October - December 2010	48
2012	June - August 2012	52
2013	January - April 2013	53
2014	June - August 2014	54
2015	May - August 2015	59
2016	April - July 2016	62
2017	June - September 2017	64

Survey Year	Survey Period	Results Released in THS Report No.
2018	June - September 2018	67
2019	April - July 2019	69
2020	June - October 2020	73
2021	April - July 2021	75
2022	June - September 2022	77
2023	May - August 2023	80
2024	April - August 2024	83
2025	July - October 2025	86

Rounding of figures

Figures in the charts and tables may not add up to the total due to rounding.

Terms and definitions

- **Personal computer (PC)** includes desktop computer, laptop and tablet, but excludes palm top / Personal Digital Assistant (PDA), digital diary and electronic dictionary.

[Cautionary remark: Figures for PC in 2000 include desktop computer, notebook and palm top, while figures for 2001 and 2002 include desktop computer, laptop / notebook and PDA. Figures for 2003 to 2008 include desktop computer, laptop / notebook / tablet and palm top / PDA. In 2009, 2010, 2012 and 2013, figures include desktop computer, laptop / notebook / netbook / tablet and palm top / PDA. Figures from 2014 onwards include desktop computer, laptop and tablet only. Although the coverage of PCs is slightly different across survey years, relevant statistics are broadly comparable.]

- **Smartphone** refers to a mobile phone offering more advanced features than a cell phone which is mainly for making phone call, sending SMS and taking picture. Some advanced features / functions found in smartphone include touchscreen interface, Internet access via mobile network (such as Wi-Fi connection and 4G LTE/5G connection), video and music player, video recording, GPS navigation, sending and receiving e-mail and web browsing, etc. The smartphone can also be used to download mobile apps (such as WhatsApp, Facebook and YouTube).
- **Mobile payment** refers to payment settled by official currencies using mobile device such as smartphones or tablets.

For the full list of terms and definitions (including common terms and definitions of the socio-economic characteristics of population) for this round of THS, please refer to Part 2 of the **Explanatory Notes (Complete Version)**.

Explanatory Notes (Complete Version)

[Explanatory Notes \(Complete Version\)](#)

7. Enquiries

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