

Major Services Delivered

C&SD is committed to providing timely and quality statistical services to facilitate informed research, discussion, planning and decision-making within the Government and in the community.

1. Services for data users

C&SD compiles timely and quality statistics for data users. Statistical information of various social and economic subjects is disseminated through different types of statistical products, including statistical reports, statistical tables and feature articles, in Chinese and English. Data users can browse and download the statistical products by subject via the [website](#). For more detailed statistical data, enquiries can be made directly to the Department, the contact details of which are given below:

Subject Matter	Contact Information
Enquiries on statistical data	E-mail: gen-enquiry@censtatd.gov.hk Tel: 2582 5073 ⁽¹⁾ Fax: 2827 1708

⁽¹⁾ Service hours: Monday to Friday: 8:45 a.m. – 6:00 p.m. (except public holidays)

2. Services for survey respondents

C&SD conducts household and establishment surveys to collect data for the compilation of social and economic statistics. At the start of each survey, notification letters are sent to the sampled households or establishments to explain the purpose of the survey and seek their co-operation. Respondents can supply data through various channels as stated in the letters (e.g. online questionnaire, telephone interview or field visit by our census officers). When conducting surveys, each of our census officers carries a Government Identity Card or an Enumerator Identity Card issued by the Department. For more detailed information about the surveys, enquiries can be made directly to the Department, the contact details of which are given below:

Subject Matter	Contact Information
Matters relating to statistical surveys	E-mail: survey@censtatd.gov.hk Tel: 3903 7238 ⁽¹⁾ Fax: 2805 6105

Subject Matter	Contact Information
Checking of identity of enumerators	Tel: 2582 4798 ⁽²⁾ Fax: 3101 0334

⁽¹⁾ Service hours: Monday to Friday: 8:45 a.m. – 6:00 p.m. (except public holidays)

⁽²⁾ Service hours: Monday to Friday: 8:45 a.m. – 10:00 p.m. (except public holidays)

Learn more about

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[Interpretation and Translation Services Arranged](#)